

1. You the Client must advise us the contractor if you have used any noxious chemicals.
2. You the Client have a responsibility to disclose any potential hazards or dangerous conditions on the property.
3. You the Client shall ensure clear access to all relevant drains & manhole chambers, & shall provide the necessary utilities (e.g., electricity, water) to enable us to successfully complete our work.
4. You the Client will be required to provide drainage & utility plans where possible.
5. You the Client will be responsible for obtaining the relevant permissions to gain access into or through neighbouring properties where required to enable us to complete our work.
6. You the Client may be required to indemnify the contractor against any claims from third parties arising from their presence on the property.
7. We the Contractor shall not be liable for any damage or loss caused by the Client's failure to provide adequate access or information.
8. We the Contractor provide guarantees on workmanship & materials for a period of 30 days for blockage clearances & 12 months for repairs, however this guarantee does not cover damage caused by misuse & neglect or for blockages where defects are suspected or have been previously identified.
9. Payment is required strictly on completion of our work unless previously agreed in writing.
10. Action will be taken to recover monies owed on outstanding invoices over 30 days old commencing from the date stated on the invoice.
11. Interest at a current rate of 8% as set by the Court Rules (CPR) will be applicable to both domestic & business customers which may vary from time to time as set by the (CPR) on all outstanding invoices over 30 days old commencing from the date stated on the invoice.
12. Commercial customers may also be liable as set out in "The Late Payment of Commercial Debts interest (Act) 1998" currently £40.00 that will be applicable to all outstanding invoice/invoices over 30 days old commencing from the date stated on the invoice however this cost may change.
13. You the Client shall be liable to pay all costs, fees, disbursements & charges including legal fees & costs reasonably incurred by Cornwall Drains Ltd in the recovery of any unpaid invoices over 30 days old commencing from the date stated on the invoice regardless of the value of the claim.